November 29, 2026
Quality Policy rev.12

Quality, Food Safety and Halal Policy

VIDORIA S.L. has implemented and maintains a Quality and Food Safety Management System in accordance with the requirements of the UNE-EN-ISO 9001, FSSC 22000 and HALAL standards for its activities involving the marketing and distribution (receipt, storage, filtration, bottling/packaging and dispatch) of vegetable oil for human consumption.

The management system aims to ensure the safety of VIDORIA S.L. products through the company's commitment to meeting all requirements, including those specified by customers, legal, standards-based and regulatory requirements, and those necessary to ensure safety in production and service delivery, while continually improving its products and services.

To this end, the management of VIDORIA S.L., with the active participation of all its personnel, is committed to achieving the following general objectives:

- Meet the requirements agreed with our customers and consumers, strengthening their trust in our organisation in relation to the delivery of our services and promoting communication with them.
- Satisfy our customers' needs and expectations regarding quality and the production of products with a high level of safety.
- Ensure compliance with the legal requirements applicable to our activities, particularly those intended to ensure the traceability and hygienic conditions of our products, as well as applicable standards and good practices, and environmental legislation.
- Maintain our reputation for on-time delivery, product quality and reliable service, and reduce levels of non-conformity, as well as complaints and rejections.
- Work towards the continual improvement of the systems implemented in the company and our work processes, with a focus on customer satisfaction, our employees and the environment in which we operate, by establishing and periodically reviewing our quality and environmental objectives and promoting appropriate communication both within the company and between Vidoria and external parties.
- Promote suitable working conditions to motivate personnel, thereby improving the performance of their activities and ensuring the appropriate competence of everyone whose work relates to product quality and safety.
- Commit to promoting understanding and dissemination of our policy within the organisation, and to ensuring employees' competence through training and ongoing communication with our personnel.
- Supply the market with products that comply with the specific laws of the Muslim community and meet the requirements of the HALAL Guarantee Mark, through a commitment to providing the necessary resources in accordance with Islamic requirements. Ensure compliance with the requirements agreed with customers

regarding the HALAL guarantee, committing to manufacture exclusively HALAL products that contain none of the prohibited (Haram) ingredients listed in the Regulations Governing the Use of the HALAL Guarantee Mark.

- Create and maintain a food safety and quality culture, encouraging the involvement and commitment of employees at all levels to fulfil their responsibilities effectively.

Commit to effectively controlling all our processes, with particular emphasis on:

- Relations with customers and public authorities.
- Fulfilment of customer orders.
- Recycling or separate collection of our waste.

Commitment to Reducing Food Waste at Vidoria

We wish to highlight VIDORIA's responsibility regarding food waste, aligning this commitment with the nature of our products and our sustainability values.

At VIDORIA, as specialists in the production and packaging of high-quality olive oils, we are firmly committed to minimising food waste at every stage of our process. This commitment is reflected in the implementation of efficient practices that ensure the responsible and sustainable use of our raw materials, preserving the exceptional quality of our oils and respecting the environment. We work continually to optimise our resources, prevent unnecessary losses and promote the reuse or appropriate disposal of waste, thereby ensuring that every drop of oil contributes to meeting our customers' expectations and to global sustainability.

Management is committed to ensuring compliance with labour legislation, promoting equal opportunities, ensuring occupational health and safety, and respecting the fundamental rights of employees, as well as providing the necessary resources to ensure compliance with this Policy. To this end, the involvement, active participation and cooperation of all company personnel are considered essential.